GALA®

Closed fireplace

for

natural gas

propane

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Introduction

Congratulations with your new GALA® gas fireplace. We selected the best materials to produce our fireplaces. This way you can enjoy your appliance for many years. Before using the GALA, please read this manual.

CERTIFICATE OF CONFORMITY

VERO DESIGN nv Koralenhoeve 3, Industriepark Noord – 2160 Wommelgem - Belgium herewith declares that **GALA®** is produced in accordance with European Security Regulations 90 / 396 EEG.
The appliance can only be installed by a licensed fitter.

Security systems on our fireplaces :

1. Thermo-electrical pilot flame (piëzo)
2. TTB
3. Cold air repercusion safety
4. Infra-red remote control (appliance can not be lighted uncontrolled)

Reinhild Roland
General Manager

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CAUTION !

Installation must be performed by a licensed plumber or gas fitter. Installation must comply with manufacturer's installation instructions and national and regional instructions.

If you have any doubts, consult your local energy provider.

Before installation, determine if the information on the CE label matches the type of gas and gaspressure for your region. Conversion from natural gas to propane (or vice versa) is not recommended in a more advanced phase.

GALA can be connected to a new or existing chimney vent, using the diameter as recommended, with natural draft.
GALA can also be connected concentric.

Fresh air supply for combustion from outside or basement. The appliance can be installed in a normally ventilated house. An extra ventilation system is not necessary.

Vero Design nv is not responsible for manipulated appliances !

Only use the stones which are delivered with the appliance. Place the stones over the burner and bottom of the fireplace. Make sure there are no stones placed on or against the pilot flame.

Keep flammable materials away from the fireplace (1 m).

Maintenance must be in accordance with regional guidelines, laws and regulations. Although have a qualified service technician check the appliance once a year. Have your chimney swept once a year by a qualified chimney-sweeper.

Children or unauthorised persons can only be in the vicinity of the appliance under supervision.

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Certificate

CE 0085 DVGW Zertifizierungsstelle

EG-Baumusterprüfbescheinigung
EC type examination certificate

CE-0085BQ0298
Produkt-Identnummer
product identification no.

Anwendungsbereich *field of application*	EG-Gasgeräterichtlinie (90/396/EWG) *EC Gas Appliances Directive (90/396/EEC)*
Zertifikatinhaber *owner of certificate*	Vero Design AG Postfach 105107, D-40042 Düsseldorf
Vertreiber *distributor*	Vero Design AG Postfach 105107, D-40042 Düsseldorf
Produktart *product category*	Einzelraumheizgeräte: Raumheizer mit Kaminfeuereffekt (1504)
Produktbezeichnung *product description*	Raumheizer mit atmosphärischen Brenner mit Kaminfeuereffekt für Schornsteinanschluss
Modell *model*	Gala GA...
Bestimmungsländer *countries of destination*	AT, BE, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IT, LT, LU, LV, NL, NO, PL, PT, RO, SE, SI, SK, TR
Prüfberichte *test reports*	Baumusterprüfung: B 05/08/0767 vom 09.08.2005 (DBI)
Prüfgrundlagen *basis of type examination*	EU/90/396/EWG (29.06.1990) DIN EN 613 (01.06.2001) DIN EN 613/A1 (01.09.2003) DIN EN 613/A2 (Entwurf 01.04.2003)
Aktenzeichen *file number*	05-0434-GEE

17.10.2005 Ria A. i/2
Datum, Bearbeiter, Stelle, Leiter der Zertifizierungsstelle
date, issued by, sheet, head of certification body

DVGW-Zertifizierungsstelle - von der Deutschen Bundesregierung benannte und von der Europäischen Kommission offiziell registrierte Stelle für die Konformitätsbewertung von Gasgeräten
DVGW Certification Body - notified by the government of the Federal Republic of Germany and officially registered by the European Commission for conformity

DVGW Deutsche Vereinigung des Gas- und Wasserfaches e.V.
Technisch-wissenschaftlicher Verein
Zertifizierur
Josef-Wir
53123 Bor
Telefon: +
Telefax: +

71.7F-349/03

A-2/2 CE-0085BQ0298

Gerätekategorien *appliance categories*	Versorgungsdrücke *supply pressures*	Bestimmungsländer *countries of destination*	Bemerkungen *remarks*
I2E	20 mbar	FR, PL	
I2E(R)B	20/25 mbar	BE	
I2E+	20/25 mbar	BE	
I2ELL	20 mbar	DE	
I2H	20 mbar	AT, CH, CZ, DE, DK, EE, ES, FI, GB, GR, HU, IE, IT, LT, LU, LV, NO, PT, SE, SI, SK, TR	

Installationsarten *installation codes*	Bestimmungsländer *countries of destination*	Bemerkungen *remarks*
B11	AT, BE, CH, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IT, LT, LU, LV, NL, NO, PL, PT, RO, SE, SI, SK, TR	

Typ *type*	Technische Daten *technical data*	Bemerkungen *remarks*
Gala GA...	Wärmebelastung (Hs): 6,0...17,0 kW	

Ausführungsvariante *type variation*	Erläuterungen *explanations*
Gala GA 1	Gerätebreite: 80 cm
Gala GA 2	Gerätebreite: 90 cm
Gala GA 3	Gerätebreite: 100 cm
Gala GA 4	Gerätebreite: 125 cm
Gala GA 5	Gerätebreite: 150 cm
Gala GA 6	Gerätebreite: 175 cm
Gala GA 7	Gerätebreite: 200 cm

Verwendungshinweise / Bemerkungen
hints of utilization / remarks

Zusätzlich geprüfte Gerätekategorien, Anschlussdrücke und Bestimmungsländer:
RO: I2H (20 mbar)
Die CE-Kennzeichnung wird in Rumänien erst dann als Konformitätsnachweis akzeptiert, wenn Rumänien die EG-Gasgeräterichtlinie (90/396/EWG) in nationales Recht umgesetzt hat.

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Components

Components

Appliance	GALA
Gasbed	Certificate number E1530
Product identificaton	PIN 0063BM1630
Gas block	BM 740/3 modulerating
Transfo	IR (IRT)230Vac-24Vac
Sensor	IR receiver (IRR)
Modubox	MF-301C modubox
Category	I 2E+,I 2H,I 2L,I 2ELL,I 3+,I 3p
Gas line pressure	G20/20 – G25/25

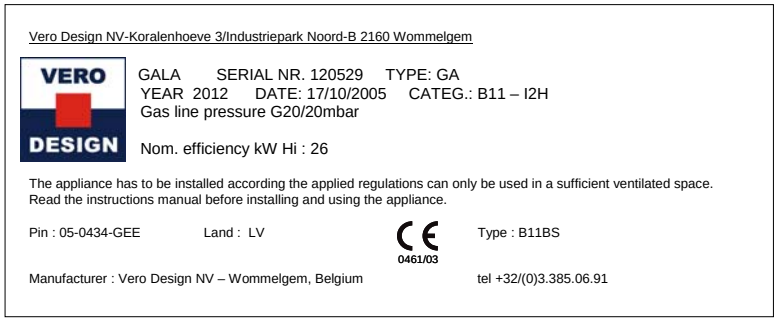
The fireplace is equipped with the following safeties :

Atmospheric safety :	on the pilot flame
TTB :	in connection piece to chimney
Cold air repercusion safety :	in connection piece to chimney

Thermal safety device and gasflexible

GALA is already pre-assembled and tested in our warehouse.
No assembly is requested at the site.

CE label : on the bottom of the technical box


Vero Design NV-Koralenhoeve 3/Industriepark Noord-B 2160 Wommelgem
VERO DESIGN
GALA SERIAL NR. 120529 TYPE: GA
YEAR 2012 DATE: 17/10/2005 CATEG.: B11 – I2H
Gas line pressure G20/20mbar
Nom. efficiency kW Hi : 26
The appliance has to be installed according the applied regulations can only be used in a sufficient ventilated space.
Read the instructions manual before installing and using the appliance.
Pin : 05-0434-GEE
Land : LV
CE
0461/03
Type : B11BS
Manufacturer : Vero Design NV – Wommelgem, Belgium
tel +32/(0)3.385.06.91

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Gastechnical instructions

DE – Deutschland

Nationale Einbauvorschriften: DVGW-TRGI 86 / 96, technische Regel, Arbeitsblatt G600 bzw TRF

Feu VO der jeweiligen Länderfassung

AT – Österreich

Nationale Einbauvorschriften: ÖVGW – Richtlinien G1 Gas, G2 Flüssiggas

BE – Belgien

Nationale inbouwvoorschriften: NBN D51 – 003 Gas , AREI/RGIE electrititeit

CH – Schweiz

Nationale Einbauvorschriften: SVGW-Gasleitsätze G1 Erdgas, EKAS-Richtlinie 1942 Flüssiggas Teil 2,

Richtlinien der örtlichen Instanzen z.B. Feuerpolizei

Gasanschluss an das öffentlichen Gasnetz darf ausschliesslich mit festen Gasrohren oder mit einem SVGW-zugelassenen Gassicherheitsschlauch ausgeführt werden

LU – Luxemburg

Nationale Einbauvorschriften: A-nr. 104 Instalaltions de combustion alimentees en gaz

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Gastechnical instructions

Gas	Natural gas	Propane
Country	AT:Österreich BE: Belgien CH: Schweiz DE: Deutschland LUX: Luxemburg NO: Norway	AT:Österreich BE: Belgien CH: Schweiz DE: Deutschland LUX: Luxemburg NO: Norway
appliance category	AT/CH: I2H Natural gas H BE: I2E+ Nat.gas G20 / G25 DE: I2ELL Nat.gas E/LL LU: I2E Natural gas E NO: I2H Natural gas G20	I3P Propane G31 I3P Propane G31 I3P Propane G31 I3P Propane G31 I3B/P Propane G31
efficiency	65.76 %	64.00%
NOx classification	5	5
Gas pressure	E / H : 20.0 mbar LL : 20.0 mbar	AT: 50.0 mbar CH: 50.0 mbar DE: 50.0 mbar LU: 50.0 mbar NO: 30.0 mbar
	BE: G20 20 mbar G25 25 mba	BE : 37.0 mbar
Appliance safeties	1. atmospheric safety : on the pilot flame 2. TTB : in the connection to the chimney 3. Cold air repercusion safety : in the connection to the chimney 4. thermal safety device and gasflexible	1. atmosperic safety : on the pilot flame 2. TTB : in the connection to the chimney 3. Cold air repercusion safety: in the connection to the chimney 4. thermal safety device and gasflexible

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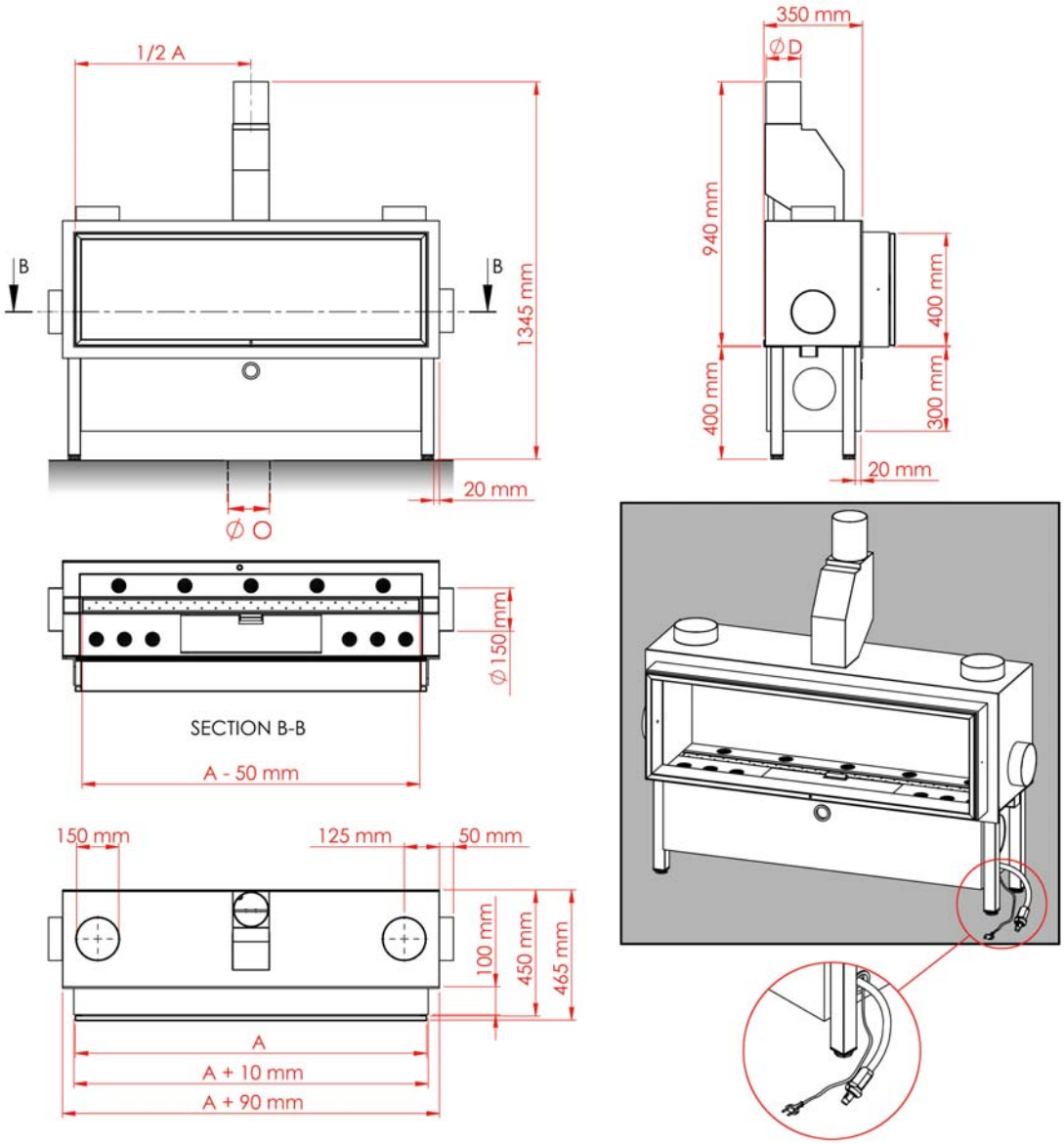
Technical data



code	A (mm)	D (mm)	O (mm)	Gas Ø (mm)	Kg	consumtion m³/h natural gas	Gas °C	kW
GALA 1F	800	130	150	15 mm	~120	0.85	155°C	5.0 – 11.0
GALA 2F	900	130	150	15 mm	~130	1.00	180°C	5.0 – 13.0
GALA 3F	1000	130	150	18 mm	~140	1.15	210°C	6.5 – 15.6
GALA 4F	1250	130	150	18 mm	~160	1.40	223°C	6.5 – 17.0
GALA 5F	1500	150	200	22 mm	~170	1.70	292°C	7.0 – 17.8
GALA 6F	1750	180	200	22 mm	~190	2.00	360°C	8.4 – 19.0
GALA 7F	2000	180	200	22 mm	~210	2.30	420°C	8.5 – 20.0

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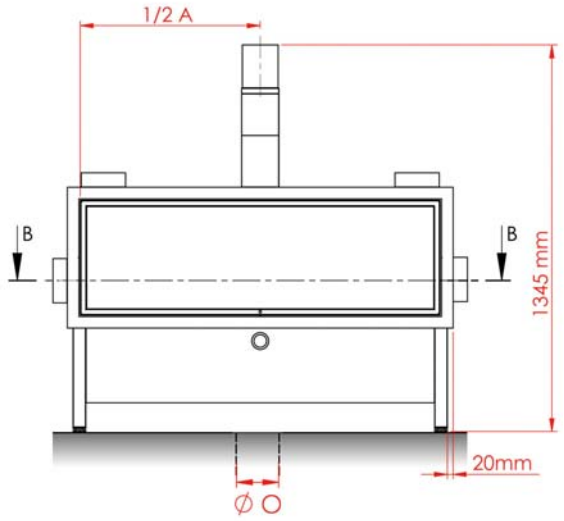
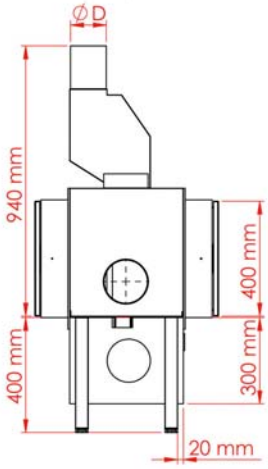
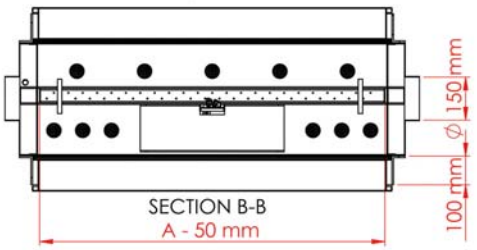
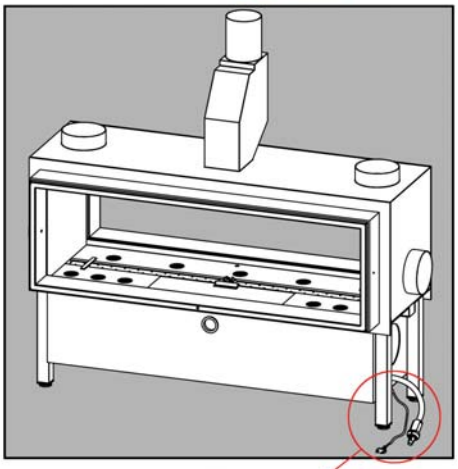
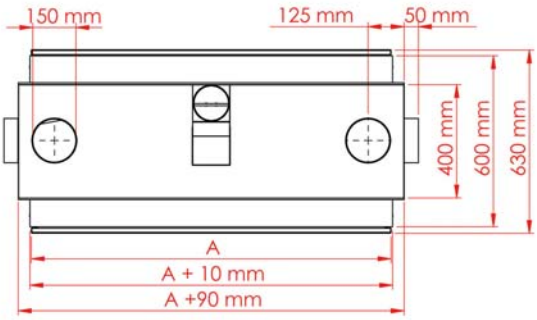
Technical data see-thru / tunnel











Artikelnr.	A (mm)	D (mm)	O (mm)	Gas Ø (mm)	Kg	verbuik m³/h aardgas	Gas °C	kW
GALA 1D	800	130	150	15 mm	~120	0.85	155°C	5.0 – 11.0
GALA 2D	900	130	150	15 mm	~130	1.00	180°C	5.0 – 13.0
GALA 3D	1000	130	150	18 mm	~140	1.15	210°C	6.5 – 15.6
GALA 4D	1250	130	150	18 mm	~160	1.40	223°C	6.5 – 17.0
GALA 5D	1500	150	200	22 mm	~170	1.70	292°C	7.0 – 17.8
GALA 6D	1750	180	200	22 mm	~190	2.00	360°C	8.4 – 19.0
GALA 7D	2000	180	200	22 mm	~210	2.30	420°C	8.5 – 20.0

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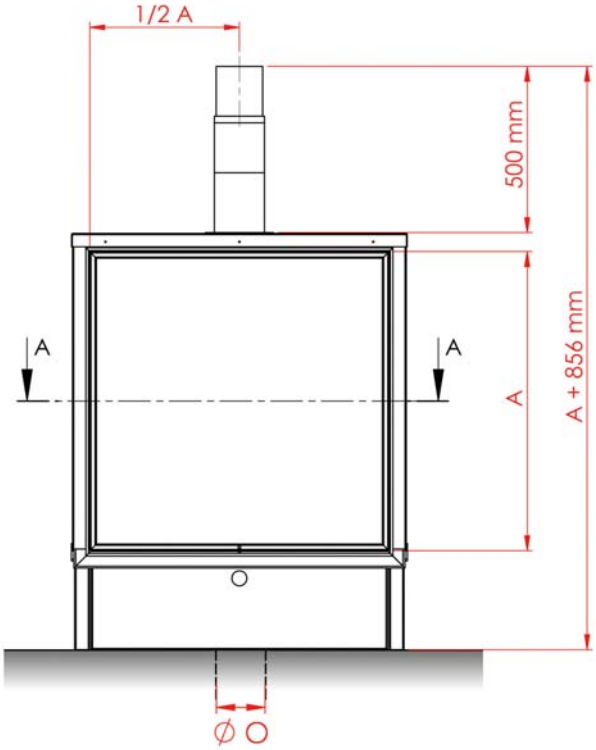
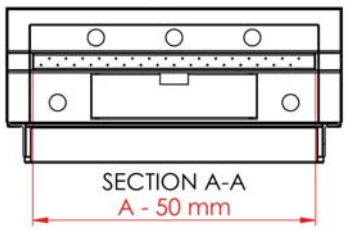
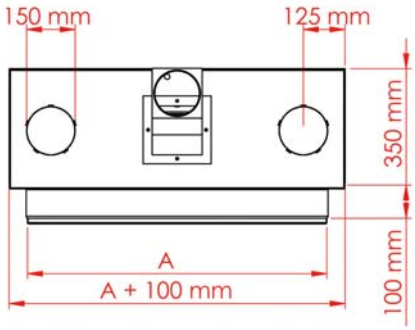
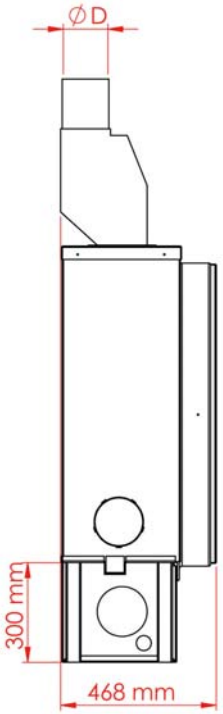
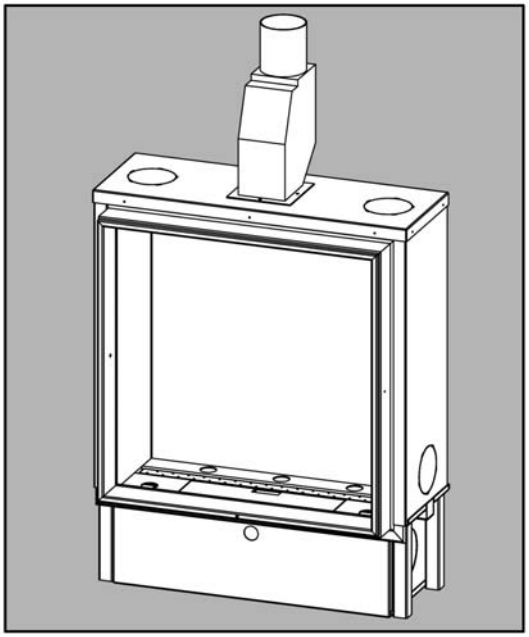
Technical data square











code	A (mm)	D (mm)	O (mm)	Gas Ø (mm)	Kg	Gas m³/h	°C	kW
GALA 70 F	700	130	150	15	~110	0.73	220°C	5.0 – 11.0
GALA 80 F	800	130	150	15	~125	0.80	230°C	5.0 – 13.0
GALA 90 F	900	130	150	18	~140	0.85	238°C	6.5 – 15.6

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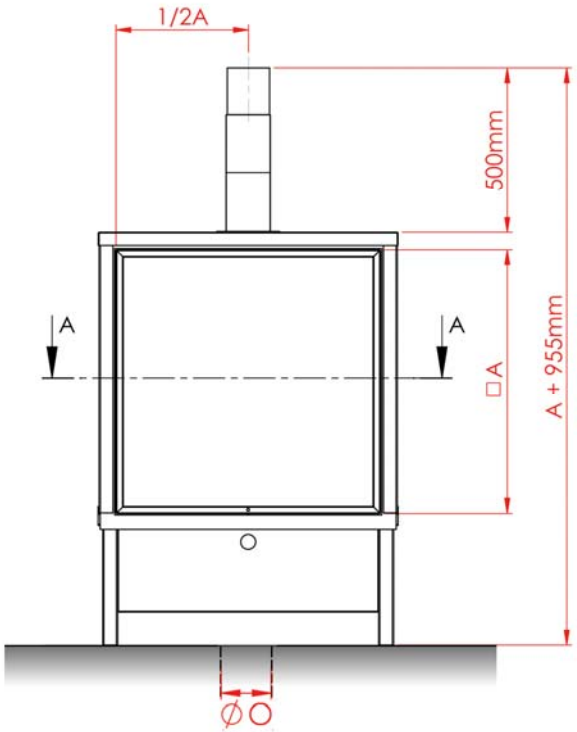
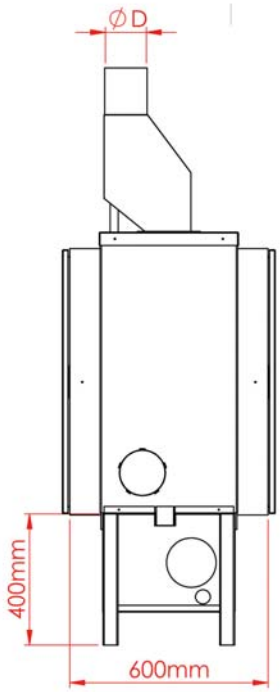
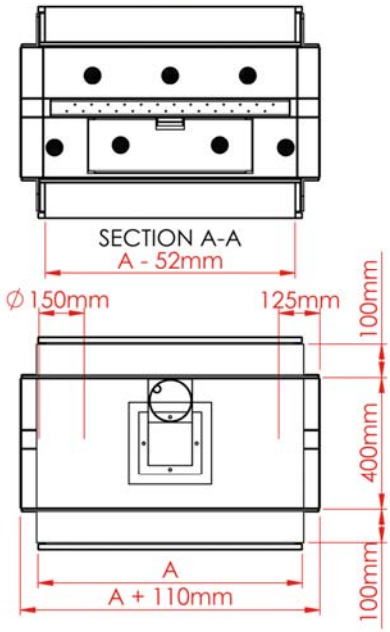
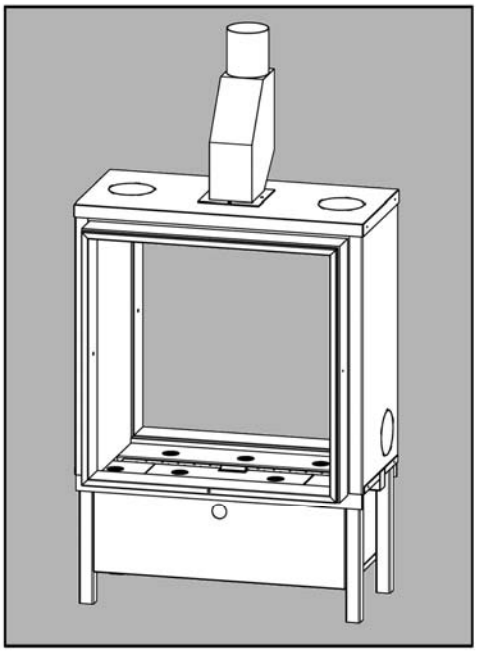
Technical data square tunnel









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GALA 80 D	800	130	150	15	~125	0.80	230°C	5.0 – 13.0
GALA 90 D	900	130	150	18	~140	0.85	238°C	6.5 – 15.6

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Delivered material

Before you unpack the fireplace, check packaging for damages. In case of damage, contact us at +32/33.85.06.91. If possible send a picture of the damage to : info@verodesign.net

Delivered goods :

- GALA fireplace, entirely pre-assembled
- Convection system with 2 warm and 2 cold air connections
- 100 cm RTD gasflexible – already assembled on the fireplace
- 100 cm EU plug – already assembled on the fireplace
- Repercussion safety
- 4 adjustable feet - already assembled on the fireplace
- 1 box with decoration material - only use the delivered material : is part of total approvement of fireplace
- 1 infra-red remote control, incl. batteries – all electronic parts are already installed
- Installation instructions and warranty card

Be sure that all parts were delivered. If not, please contact us at : +32/33.85.06.91

Remove packaging. You will find the stones, the remote control, installation and operating instructions, warranty papers in the cardboard box.

Installation of GALA only in a dry building. Moist areas can cause damage to the electronic parts.

GALA fireplaces are tested individually, properly and lighted in our workshop.

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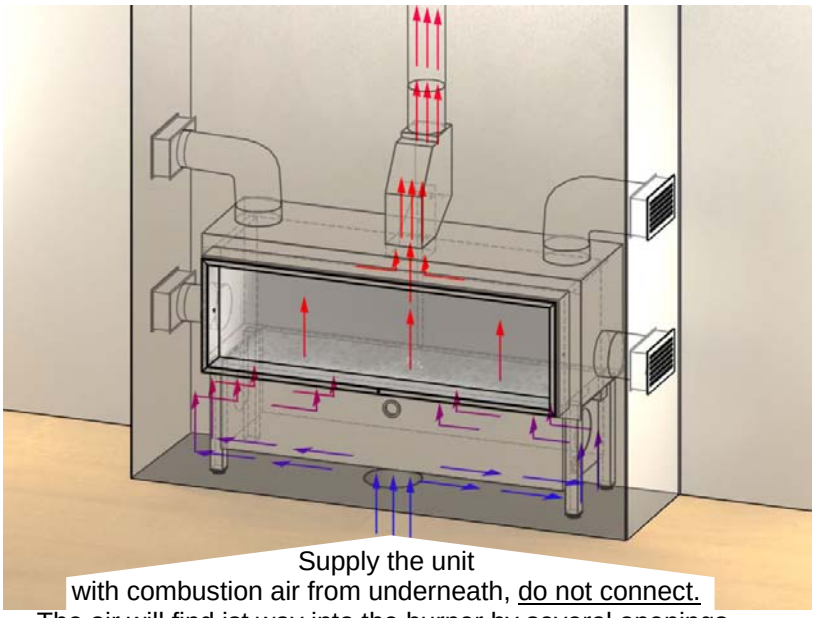
Air flow

Combustion air

Fresh air, combustion air, primary air, has to be brought into the unit. This is possible from a different place under the unit or via a tube from an outside wall.



Supply the unit
with combustion air from underneath, do not connect.
The air will find ist way into the burner by several openings.

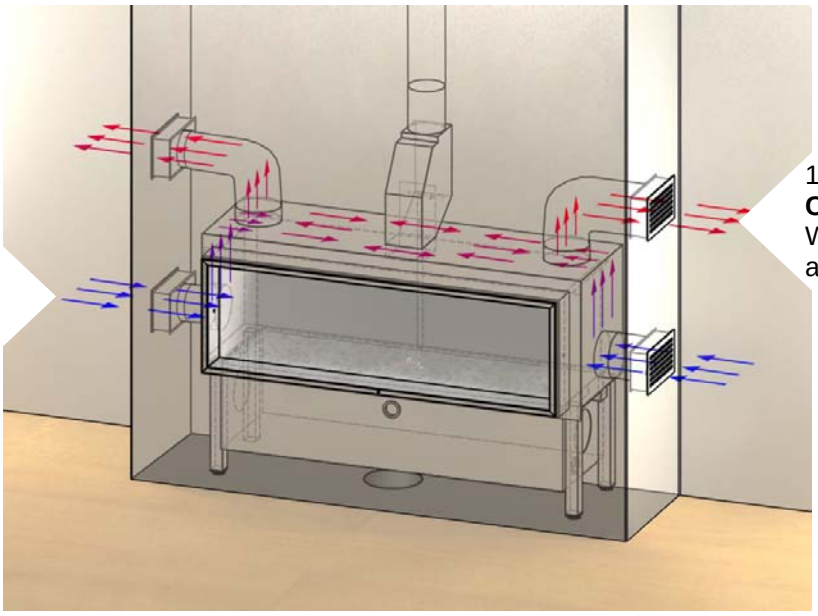
Convection air system

When the convection air system is not wanted, close the openings on the unit with insulation material.

This is how the convection air system has to be connected :

!

1 or 2 col air vent
CONNECT !
Air from the room will go into the convection chamber and warms up



1 or 2 warm air vent
CONNECT !
Warm air will get into the room again via the vent

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Preparations

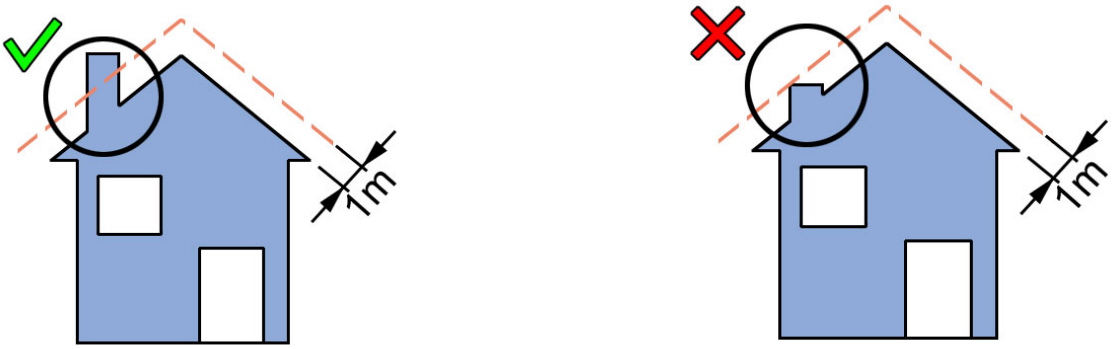
GALA has to be connected to an existing or new flue.

GALA® **IS NOT CONNECTED CONCENTRIC** :

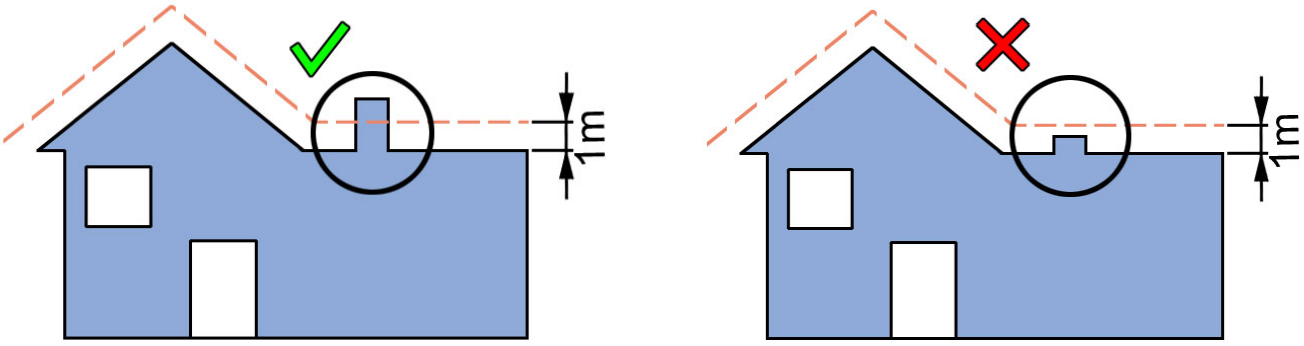
The appliance draws combustion air from outside. Before installation, be sure that your flue is suitable for the ordered appliance. The flue ends outside.

Have your flue swept by a certified chimney-sweeper !

Flue - situation 1



Flue - situation 2



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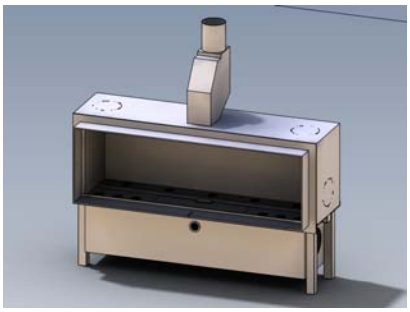
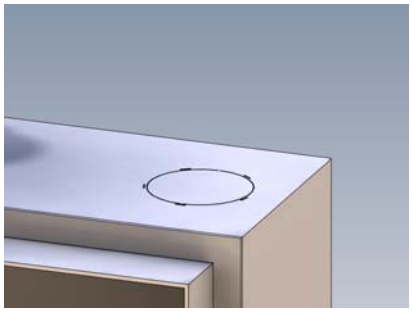
Preparing
airflow

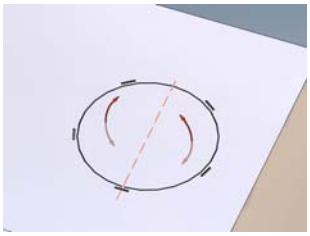
Before installation: with or without airflow

GALA® is equiped with 2 (1 x right + 1 x left) cold air entrances and 2 (1 x right + 1 x left) warm air outlets. If you connect the airflow system, there will be a better, natural circulation of the warm air in the room where the fireplace will be installed. There is no fan used.

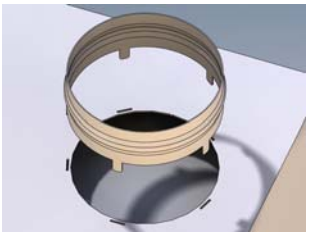


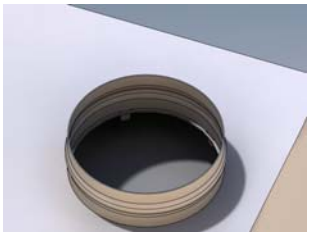
The perforation has already been done.



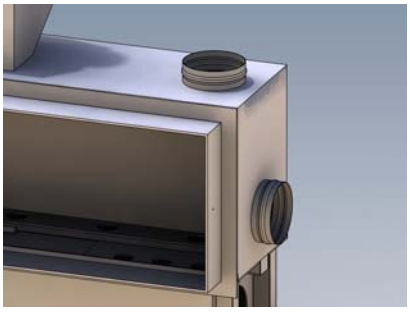


Turn the perforated piece until it loosens. Now you can take away the perforated piece.

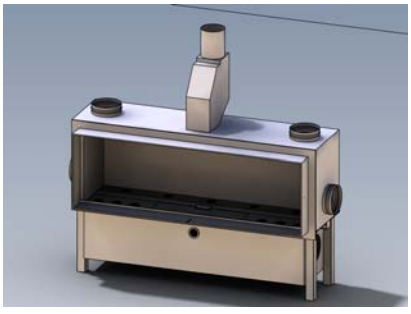




Put the delivered connection pieces in the holes. Then bow on the inside.



The connection pieces are installed.



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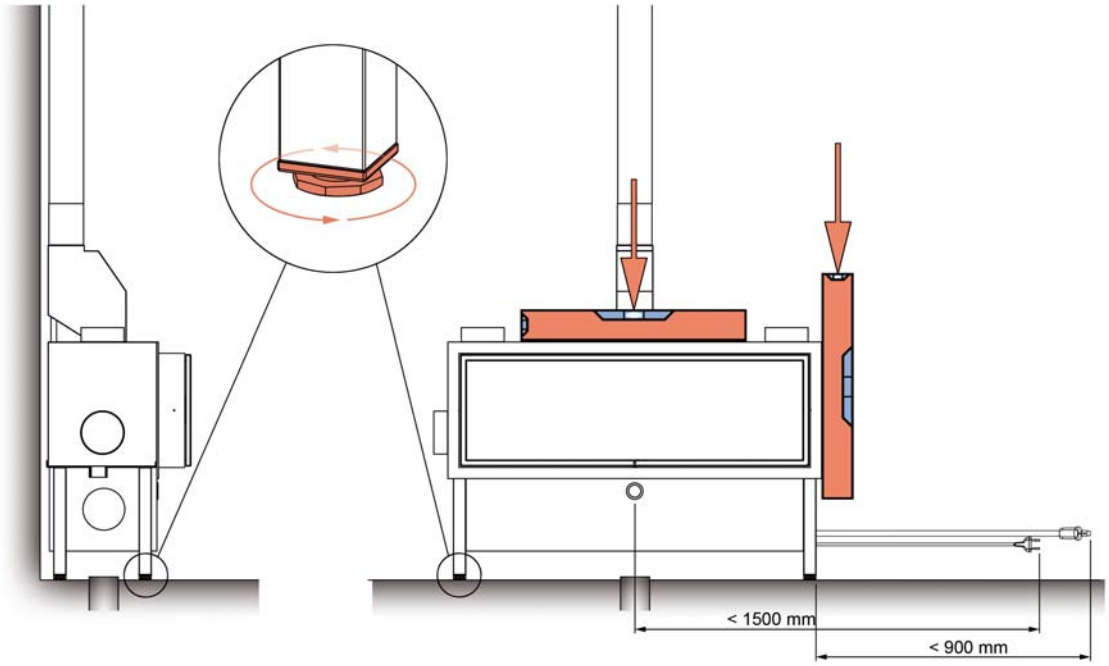
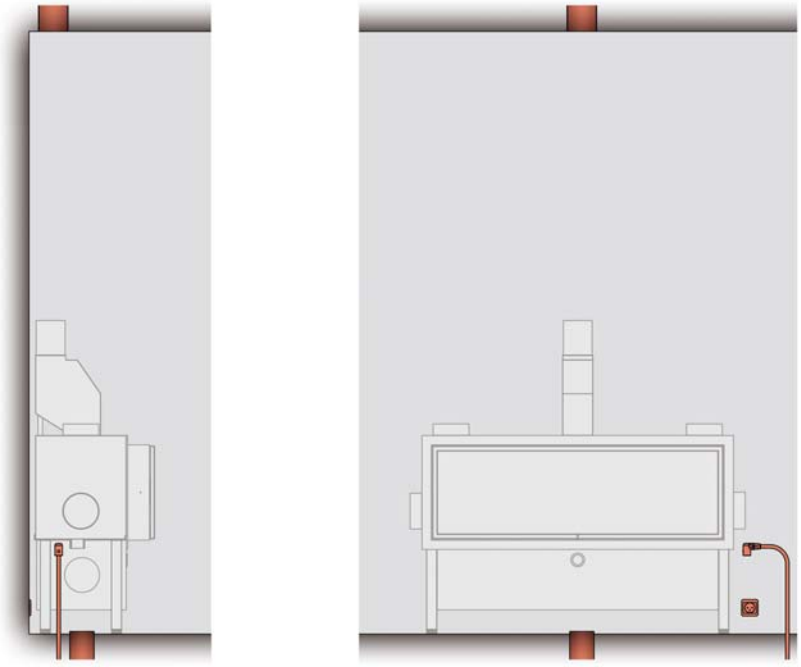
Preparations



GALA® Install the fireplace on a flat surface. Installation conform local fire safety instructions!
By using the adjustable feet, you can level the fireplace.

Flue - vertical termination :

Install the fireplace underneath, centered the flue and in the center of the fresh air supply. Socket on the right, max. 100 cm from the fireplace. Gas line, in recommended Ø on the right of the appliance. Connect gas hose to gasline. (**1,** pag. 15).



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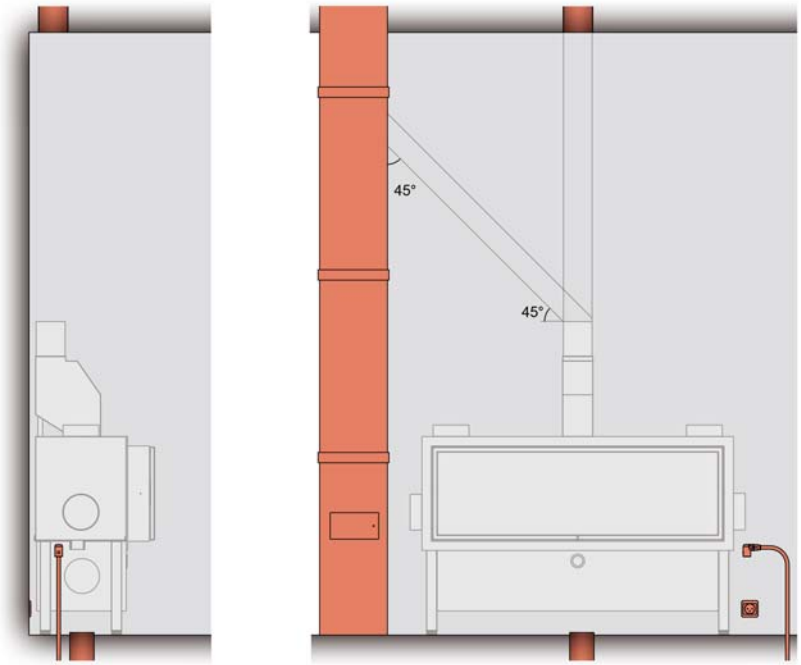
Gas connection

Flue – Horizontal termination :

Install the appliance so that only one 45° elbow is used. Socket on the right side (see pag. 14) of the appliance, gas line on the right side of the fireplace and shut off with terminal safety device (**1**) (see example underneath).

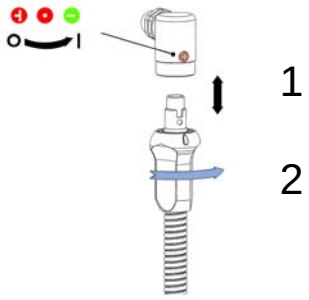


Connect and test !!!

Put the plug in the socket, put gas hose (**2**) in therminal safety device (**1**) and turn until you see a green arrow.

Connect the appliance to the chimney vent using the recommended diameter.

Purge the gasline and check for gas leaks.



GALA® - Cover the burner and bottom of combustion chamber only with the delivered stones. Make sure that the pilot flame remains free.

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Checking the gaslines

Purge the air from the gaslines.

Check for gas leaks by using a qualified gas tester.

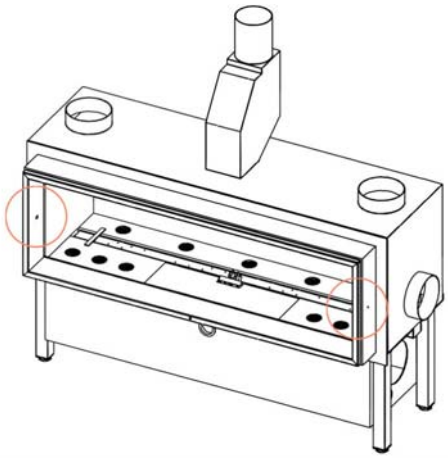
GALA® - Only light the appliance when all lines are closed !

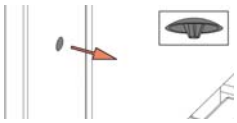
GALA® - Cover the burner and the bottom of the combustion chamber with the delivered stones. They are part of the entire CE approval of the appliance.

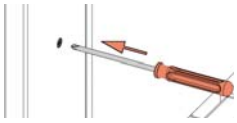
Put max. 2 layers of pebbles and keep the rest seperately.

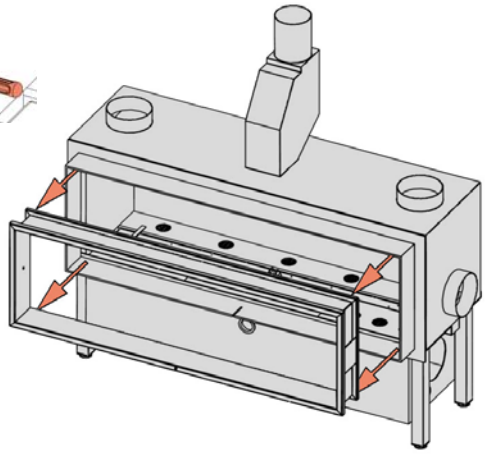
Make sure that the pilot flame remains free !

Removing and replacing glass frame









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Lighting the fireplace

ONLY LIGHT THE FIREPLACE WHEN GLASS IS INSTALLED

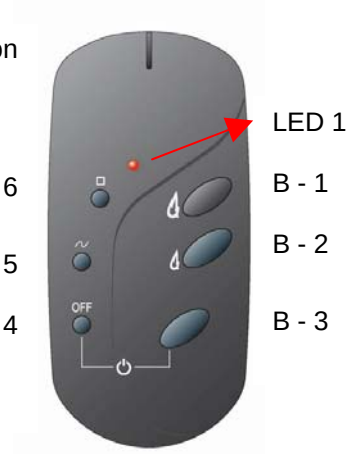
When first operated, the appliance may release an odor. This is caused by the curing of the paint. This is a normal result. Ventilate the room properly !

GALA® The fireplace is controlled with a FULL-OPTION infra red remote control. The remote has a reach of ~4.00m.

FULL-OPTION means :
The appliance is lid from the OFF position of the pilot flame.

Aim the remote control towards the infra red receiver. You will find the infra red receiver in the middle of the lower side of the frontal frame.

Always keep the pilot flame free from stones. Do not put any decoration material against or on the pilot flame !



LIGHTING

1. Press **buttons 3 and 4** at the same time during 3 sec.
2. Meanwhile the LED-indication on the remote control lights 3 sec.
3. The pilot flame ignites. You hear a „click“ followed by „tic, tic, tic“. The order to light has been recognized and the securities are activated.
4. The pilot flame ignites and starts to burn. The flame lights the gas in the burner starting from the middle to the sides. Wait for the gaspressure in the burner to build up, so it burns over the whole lenght. This could take up to 20 seconds, depending on the size of the burner.
5. Higher flames : keep pressing **button 1** until the desired height of flames is reached. The maximum available height depends on local gaspressure and the amount of gas that’s feeding the appliance (Ø gasline).
6. Lower flames : keep pressing **button 2**.
7. **Button 5** activates automatic modulation

SWITCH OFF

1. Press **button 4.** The pilot flame and the burner extinguish slowly until all remaining gas is burned. Once they are extinguished, there is no more use of gas.

RESET + INTERRUPTION

Press buttons 3 and 4 more than 3 sec. at the same time. The system changes from interruption to standy. The LED lids during 3 sec.

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Installation
General

When the fireplace will be build in in a tiled stove, follow the installation instructions of the relating manufacturer !

When the fireplace will be build in in a brick wall or other, you must use heat-resistant insulation !

DO NOT PLACE ANY FLAMMABLE MATERIAL ON THE INSIDE OF THE CHIMNEY-PIECE !

By using insulation, the heat spreads more controlled : Through the glass and if wanted, also through the warm air vents, without damaging heat-sensitive materials in the vicinity. This way you avoid cracks and damage in the bricks and stucco work because of the heat stowage and heat transfer.

We recommend :

Promaglaf HTI thickness 25,4mm 100kg / m³

Profits and qualities of Promat Promaglaf HTI:

work hygienic, non classified
highly thermal resistant upto 1260°C
resistant to high temperature fluctuation
low heat conduction and heat absorption
free from unpleasant odor

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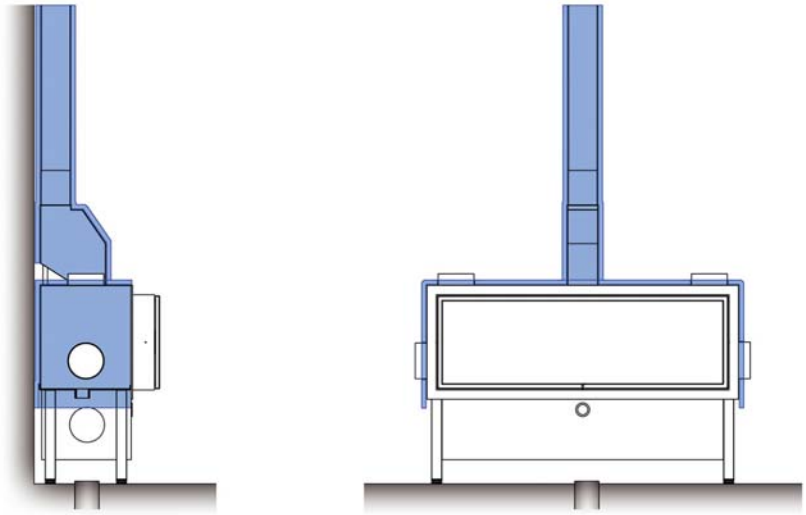
Insulation

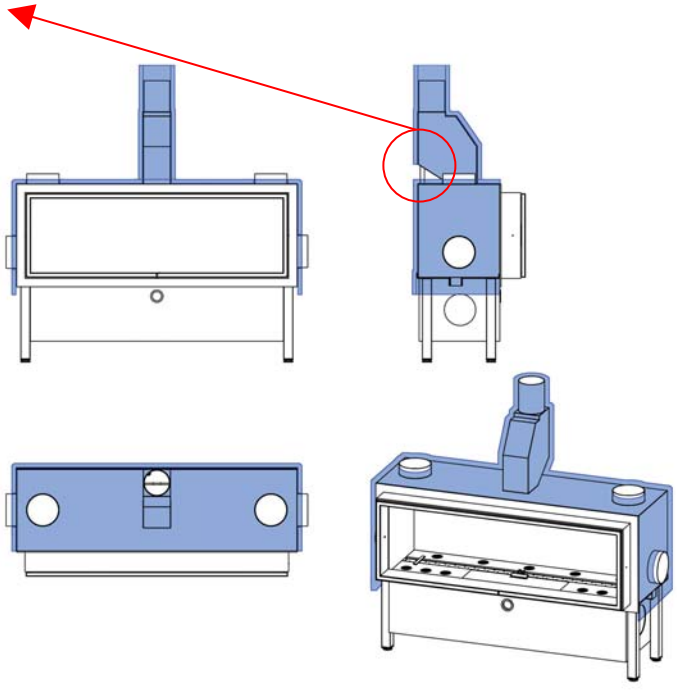


Insulation : all blue marked areas. To avoid unwanted heat transfer to materials in the vicinity of the fireplace, the appliance must be insulated with heat-resistant insulation :

- both sides left / right
- backside
- top
- connenction pieces to flue

We recommend Promaglaf – HTK 1260°C or equivalent (see previous page)

The repercusion safety on the backside of the flue connection needs to remain free.



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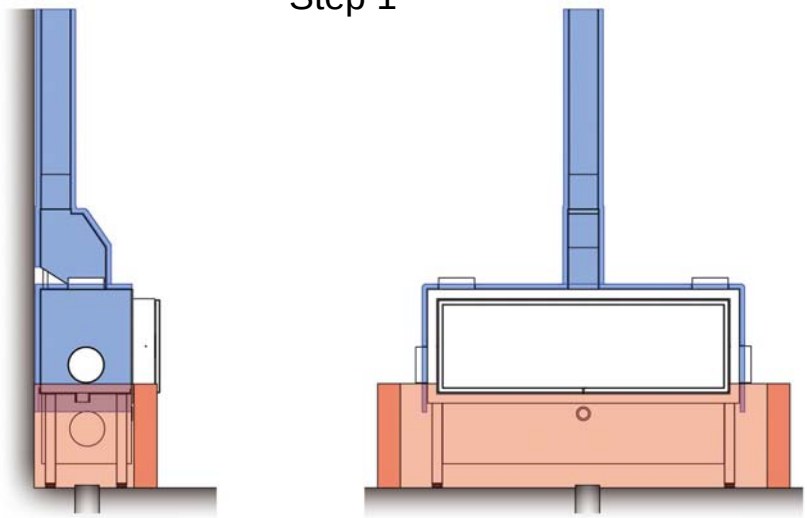
Installation

using convection system

Step 1 + 2

Step 1

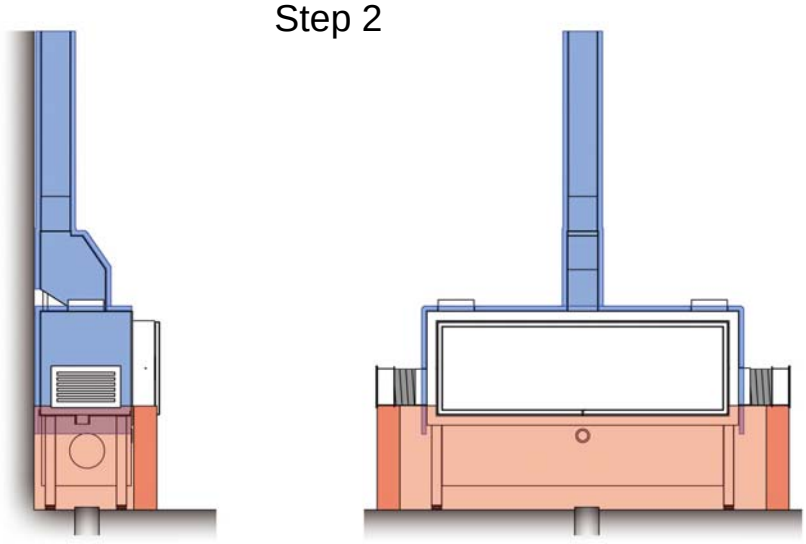


Installation :

Pull up the brickwork, walls, until the bottom of the cold air connection piece

- along the sides, **keep away 10 mm from the frame**
- along the bottom, **keep away 10 mm from the frame**

Step 2



Connect the cold air grilles to the connection pieces (150 mm) with a flexible tube.

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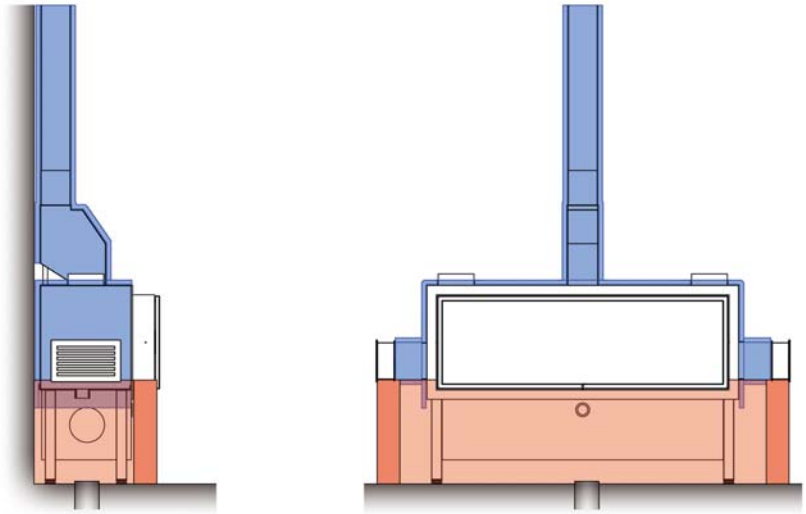
Installation

using convection system

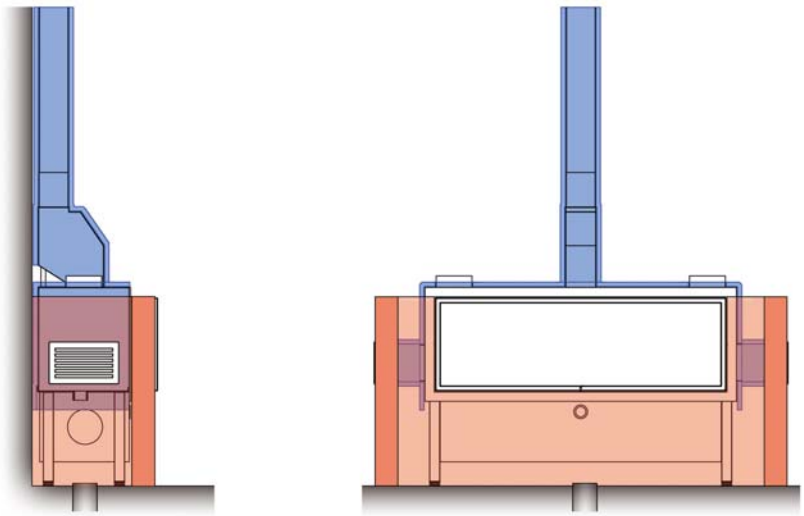
Step 3 + 4

Step 3



Put insulation on connection pieces.

Step 4



Place the air grilles according to the manufacturer's instructions.

Pull up the brickwork until **10 mm** from the top of the frame.

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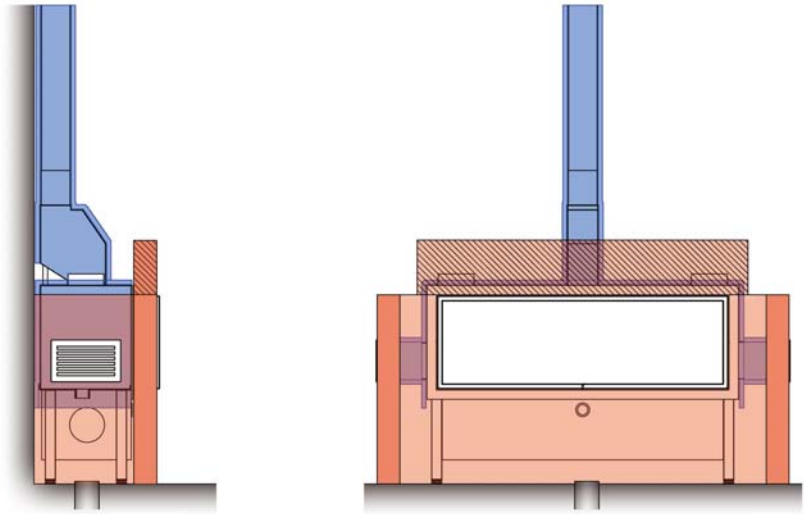
Installation

using convection system

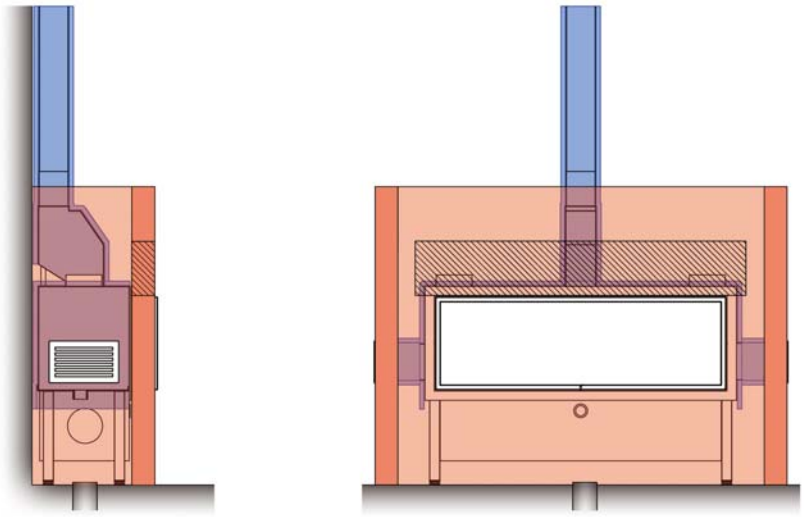
Step 5 + 6

Step 5 / Detail page 26



Place a beam across. Keep a distance from **10 mm** from the top of the frame.

Step 6



Pull up the brickwork so that the flexibles for the warm air can be connected fluently with a 90° elbow.

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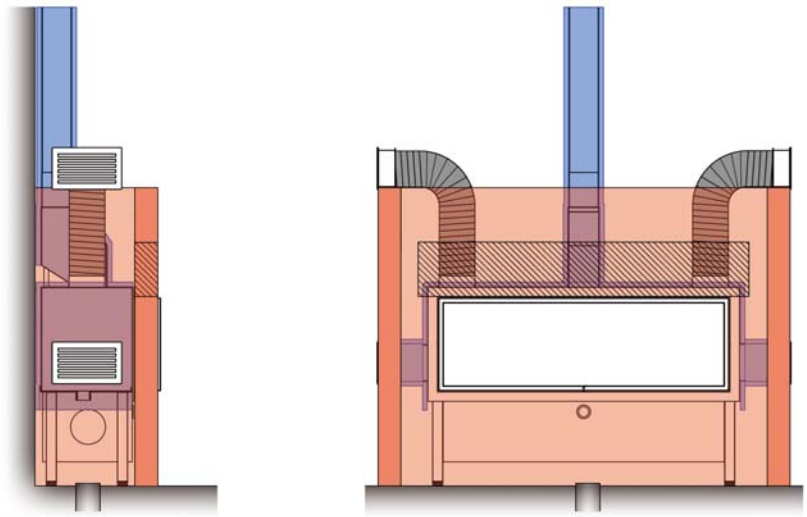
Installation

using convection system

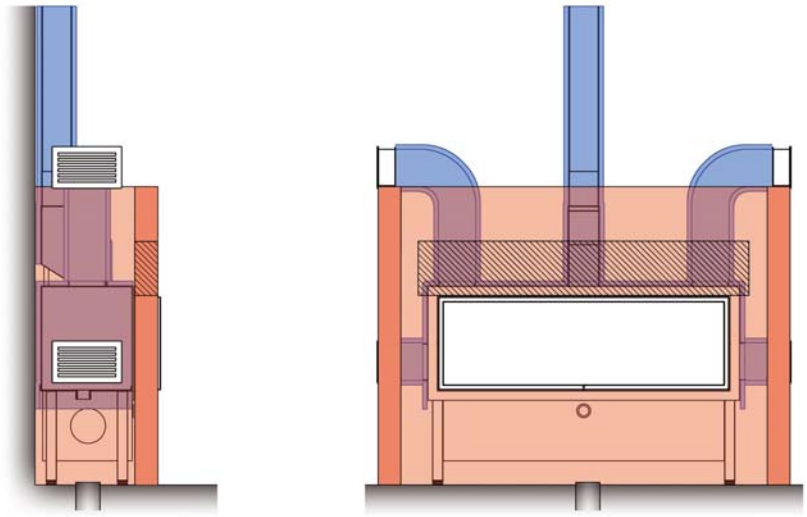
Step 7 + 8

Step 7



Place the warm air grilles and connect with aluflex.

Step 8



Insulate the warm air connections.

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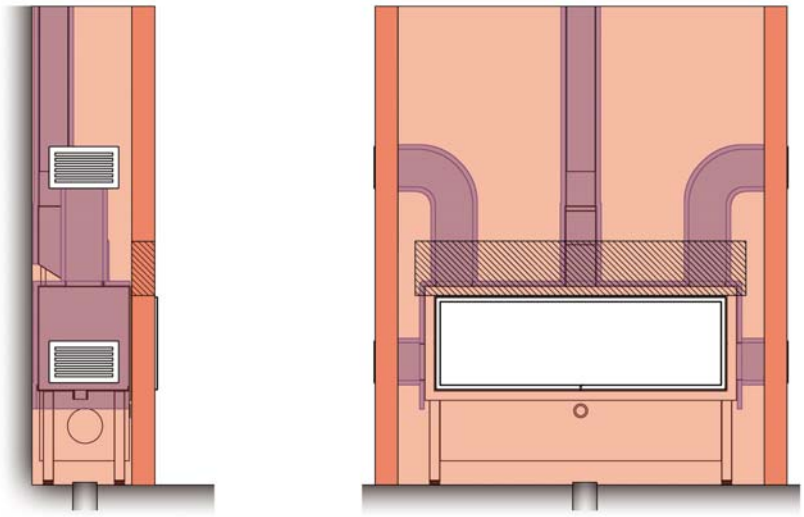
Installation

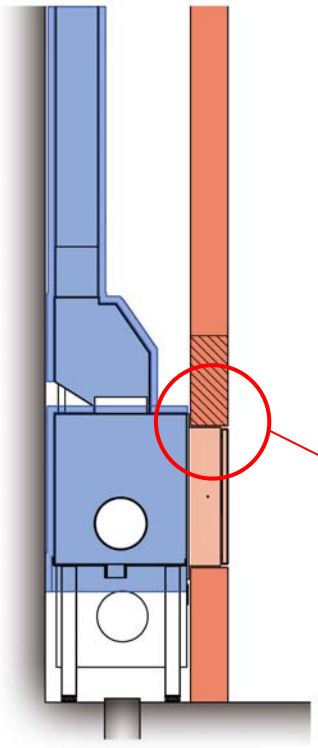
using convection system

Step 9

Step 9



Close the walls and let dry.



Profile

- The appliance is placed against a wall and on the floor according local fire safety regulations.
- GALA is covered completely with insulation : except for the repercusion safety on the back.
- The interspace on the front remains open.
- Brickwork until 10 mm from the appliance.

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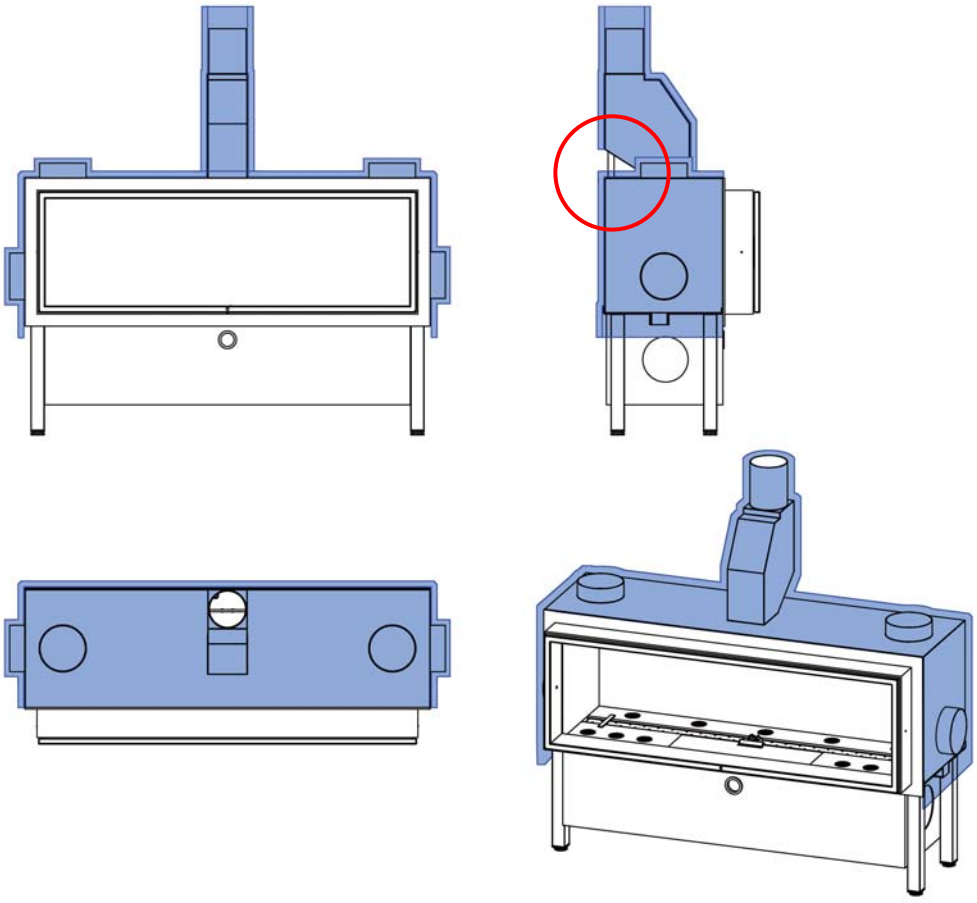
Installation

not using convection system



The appliance has to be covered with insulation (all blue marked areas), including the connection pieces for the air. The repercusion safety on the back of the fireplace remains free.

Build in the appliance as mentionned on the previous pages, with exception of the grilles.

After GALA has been build in, you can't ingnite the appliance immediately.
The duration for the materials to dry can take upto 4 weeks.
Pay attention to the instructions of your professional dealer !

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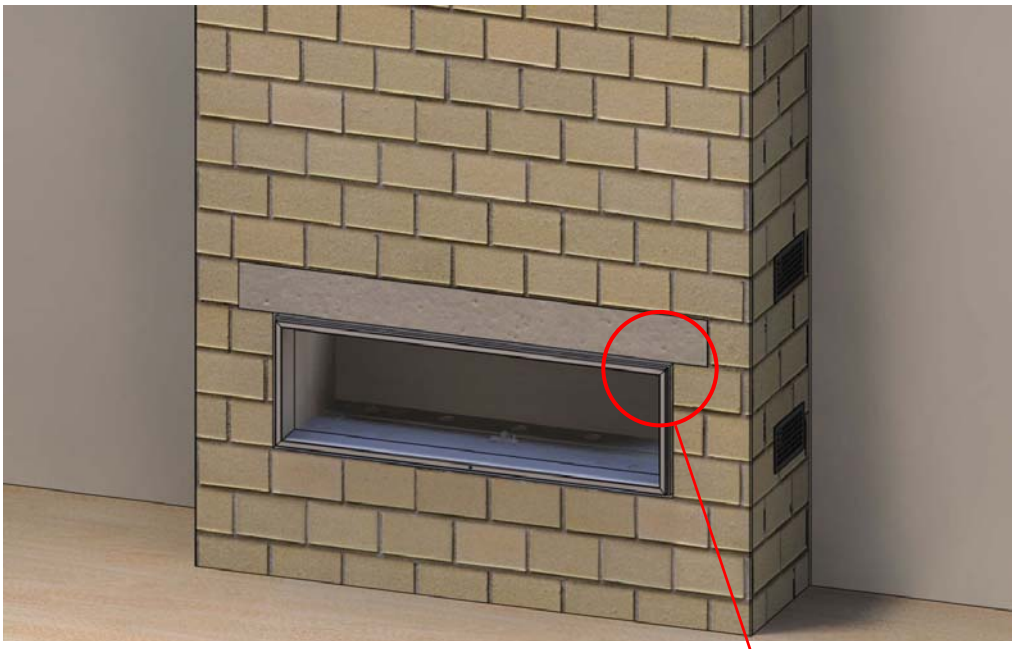
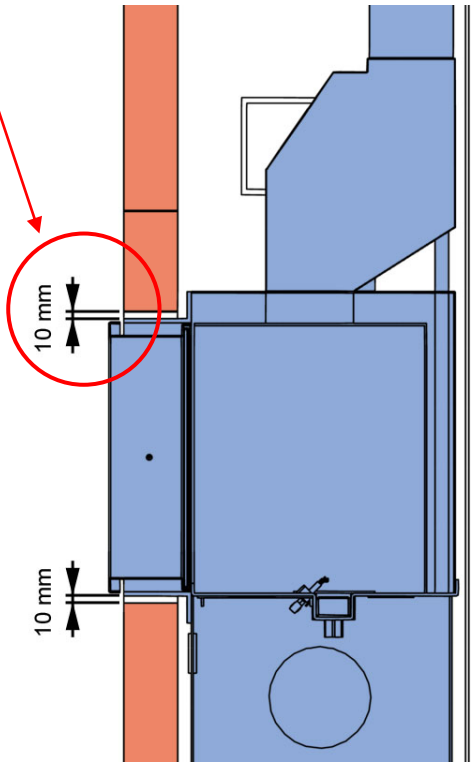
Installation
step 5 : detailled



Brickwork on the 4 sides upto 10 mm from the frame.



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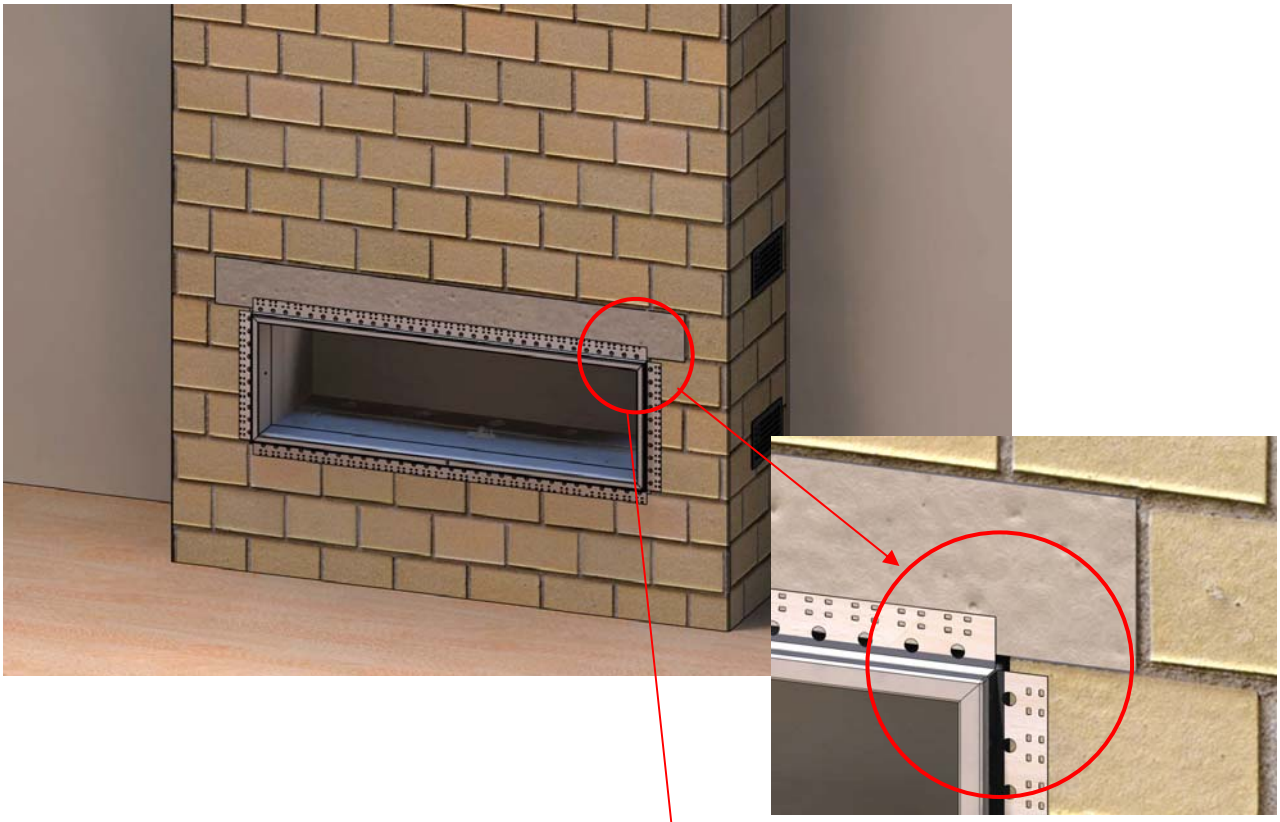
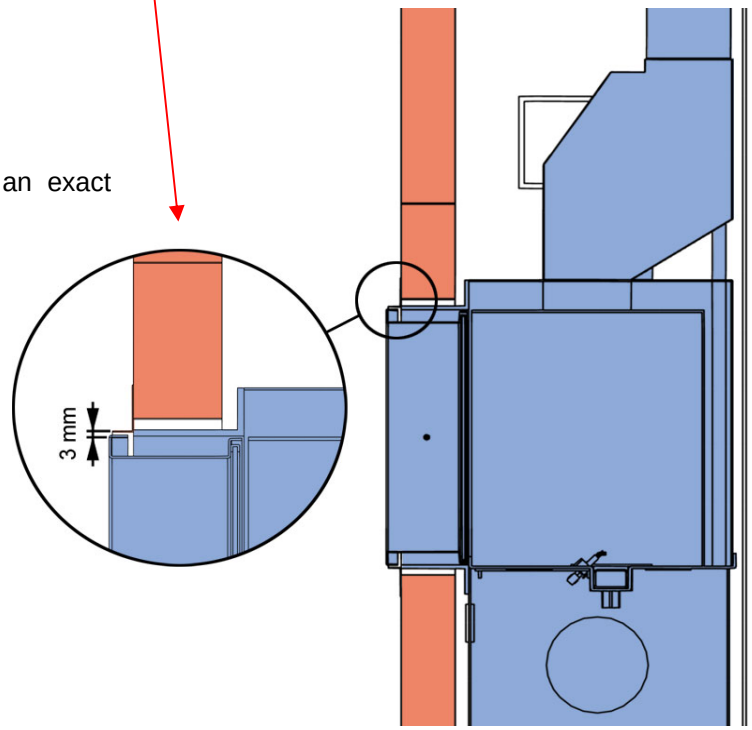
Installation
stucco - step 1



Place an L-profile, upto 3 mm from the appliance.

Stucco the brickwork / wall.

By using an L-profile you obtain an exact shadowjoint.



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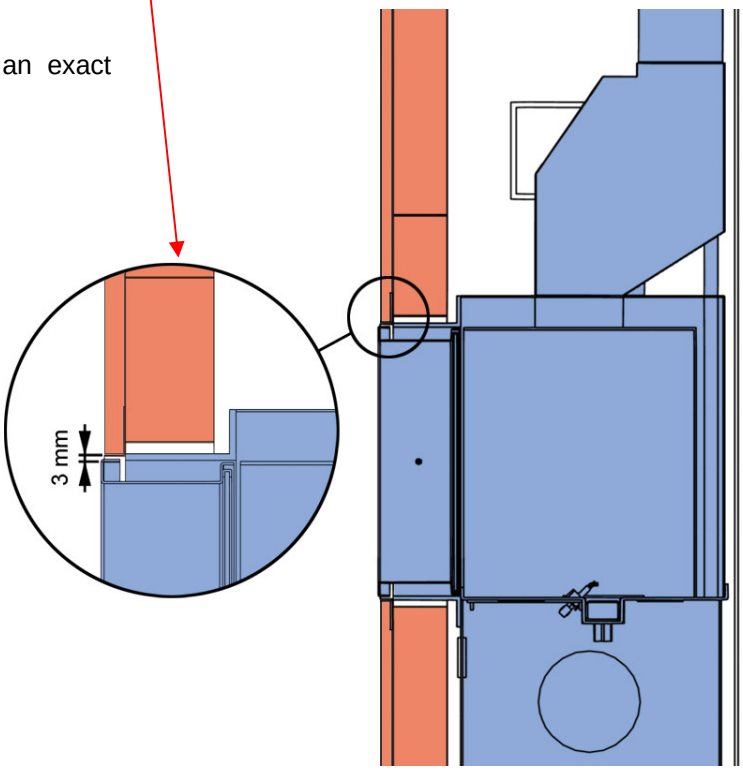
Installation
stucco – step 2

Stucco brickwork / wall.

By using an L-profile you obtain an exact shadowjoint.



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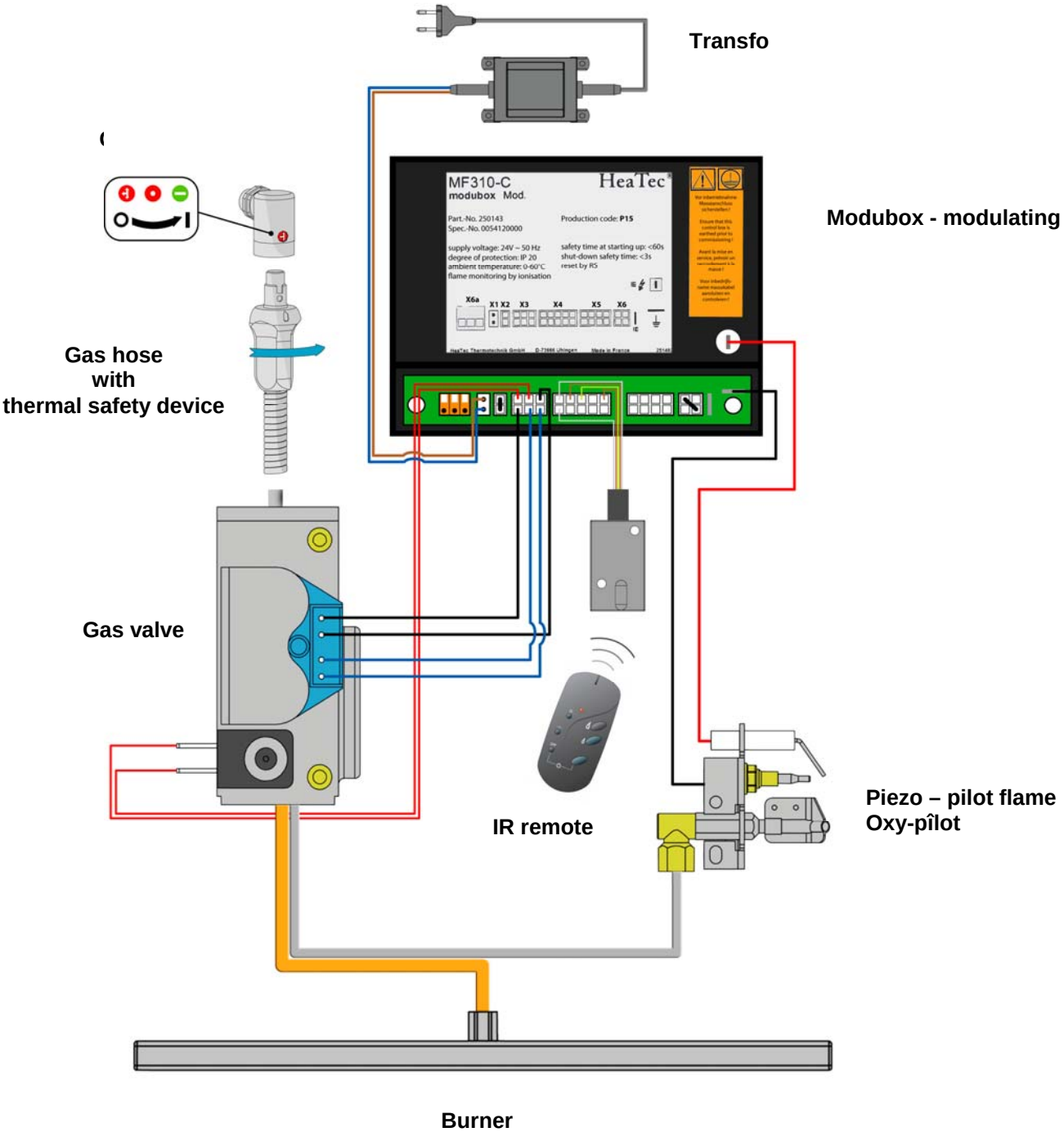
Electronic schedule

You find all electronic parts in the “technical box”. The box is situated in the middle on the bottom of the combustion chamber of the appliance. Remove the glass (see page 16) and the stones. Open the lid of the technical box.



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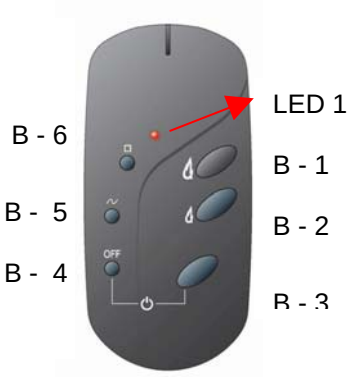
Problems and solutions
Flames

The first person to contact is your professional dealer.



LED-indication on the remote control does not light up when lighting

Replace batteries (2 x 1.5V, AAA, LR03)

The remote control does not respond

Replace batteries (2 x 1.5V, AAA, LR03).

The receiver does not registrate the signal : move closer to the appliance and point at the opening in the middle of the lower frame.

Make sure that the infra-red eye is not covered.

The fireplace does not light

Put the plug in the socket.

Press buttons 3 and 4 at the same time for about 15 sec., the LED-indication lights 5 times.

After the pilot flame has extinguished, you must wait at least 5 minutes before you can restart.

Do not manipulate the ingnition pin of the pilot flame !

The fireplace ignites but there are no flames

Open the gasline.

After a period that the fireplace has not burnt, the gasline is empty. By restarting the fireplace, the gasline is purged and removes the air in the gasline. This can take a while, depending on the lenght of the gasline.

Remove the stones on or against the pilot flame.

The fireplace ignites, pilot flame burns but extinguishes immediately

Remove the stones on or against the pilot flame.

Insulation that is put around the pilot flame has to be checked and put back in its place, if necessary it has to be replaced.

Mechanism of the pilot flame needs to be replaced (by fitter).

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Problems and solutions
Flames

Condensation on the glass, right after lighting the fireplace

This is normal when the fireplace is still cold or cooled down. After a few seconds the condensation disappears.

The flames in the middle are higher than the ones on the sides

Spread the stones again, if necessary put lesser stones.
There has been some time between installing and lighting the fireplace for the first time : Because of the humidity and dust, the wholes in the burner may be blocked.
Clean the appliance with a vacuumcleaner. Open the wholes with a pointed object, e.g. a small nail. Devide the stones equally over the burner and bottom of the combustion chamber.

The appliance does not burn clean and the flames are too high

There has been ordered an appliance for natural gas, but you are using propane :
The burner can only be replaced by our technician. Contact your fitter.

Position “high flames” only gives small flames

There has been ordered an appliance for propane, but you are using natural gas :
The burner can only be replaced by our technician. Contact your fitter.

The flames do not respond when changing the position high/low

Keep pressing button 3 or 4 on the remote control during 15 seconds. The gasvalve in the appliance will now react and adapt the gaspressure in the burner.

The appliance burns, but extinguishes suddenly without any reason

For some reason, a safety has interrupted the gas supply. Trace the cause of it : is there enough fresh air, is the vent free?
After the pilot flame has extinguished, you have to wait for 5 minutes before you can restart the fireplace.

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Problems and solutions
General

After the appliance is lit, there's an odor coming from the appliance

When first operated, the appliance may release an odor. This is caused by the curing of the paint. This is a normal result! Ventilate the room thoroughly.

The air grilles (on top) draw air

The grilles, warm / cold air, are not connected to the fireplace.
Contact your professional dealer and have the grilles connected or close / cover the connection pieces.

The stucco on the wall shows bursts on the frontside

The appliance has not been properly covered with insulation or not insulated at all.
The consequences are that there is heat transfer to the other materials. Contact your professional dealer.

A black, rusty dust is forming against the warm air grilles

The cold air grilles absorb small dust parts. Because of the air warming up, the dust parts warm up as well and mingle with the warm air which leaves through the air grilles. Then the dust parts cool off and settle on the appliance. Dust the grilles as often as possible with a duster and use a vacuumcleaner.

The corners on the frontside of the fireplace are damaged

The brickwork or stucco has been done too close to the fireplace. Contact your. professional dealer.

Dirt is falling into your fireplace

Have your flue swept by a professional chimney-sweeper.
By using propane gas, a black fumagine layer may occur.

The glass (ceramic) is damaged

Swith off the fireplace immediately! Never lite the fireplace with damage on the glass!
Make sure you order a new glass with your professional dealer.

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Problems and solutions
General

The paint is showing some damage

You can order special VERO DESIGN paint spray at your professional dealer shop. This way you can repaint the damaged parts.

The appliance does not heat sufficiently

There has not been used enough insulation. The convection system has not been connected. Contact your professional dealer.

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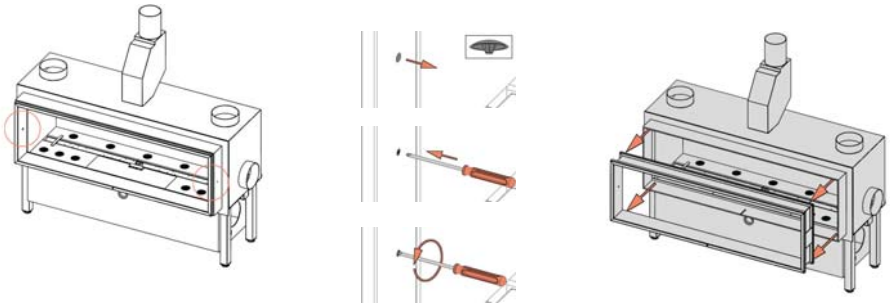
Maintenance

Open the fireplace when it's cold :



Combustion area :

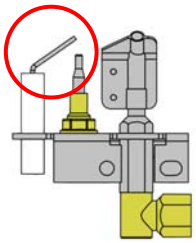
Only dust with a duster. Do not use a moist or wet cloth, this may cause corrosion!

If necessary, you can clean the back of the fireplace with a steel brush, dust it and repaint the back with special VERO DESIGN paint.

Ignition pin :

Gently and very carefully you must clean the **ignition pin** with the finest sandpaper once a year. All the dust and corrosion will be removed.

Make sure that the ignition pin never bends or moves!



Decoration material :

Remove the stones from the fireplace and put them in water with detergent. Clean them and rinse them with cold water. Put the stones back on the fireplace after they are dry (at least 24h).

Make sure that the ignition pin never bends or moves!

Ceramic glass :

You can clean the glass as much as you want with a detergent. Make sure that the glass is dry before you put the frame back in the fireplace. Never let the glass dry when the frame is reinstalled (may cause corrosion).

Fresh air supply, flue :

Make sure that the fresh air supply is not covered . Check the flue and have it swept according to local regulations, once a year by a professional chimney-sweeper.

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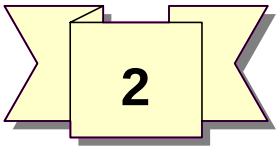

Warranty

Vero Design NV wishes to thank you for your trust and guarantees you that the fireplace GALA gas is made with utmost care and manufactured with the best materials.

The warranty includes all production errors and the functioning of the appliance over a period of 2 years starting from the date of installation. You will find the warranty card on the last page of this manual. The warranty card has to filled out by your professional dealer and send back to the manufacturer.

If, in spite of normal use, a malfunction occurs within the warranty period of 2 years, due to material and / or production error, the part will be replaced by a new one, free of charge by the supplier.

The defective part, mentionning appliance number, date of installation and appliance type, has to be send back to Vero Design NV, Koralenhoeve 3, BE – 2160 Wommelgem. The number of the appliance you will find on the CE label inside the fireplace and also on the warranty card.

Warranty is not valid if damage is completely or partly due to :

- Not following the installation, service and warning regulations
- Manipulation or roughly treatment of the appliance
- Installation or repair by a third party, e.g. the buyer
- Cracks and damage appear on the chimney-piece
- Colouring of the materials
- Changing owner

Warranty excludes :
Ceramic glass
Thermal element

Attention : when using propane gas, a fumagine layer may occur on the stones.

Repairs do not renew and / or extend the warranty period. Every damage consequence is excluded.

Fees and supplementary costs cannot be invoiced to Vero Design, nor can Vero Design be held responsible for this.

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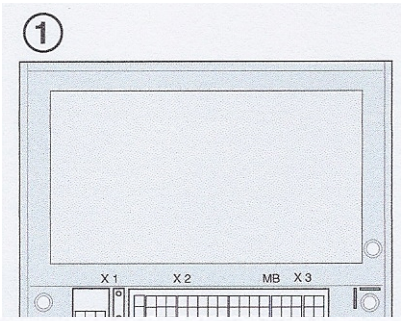
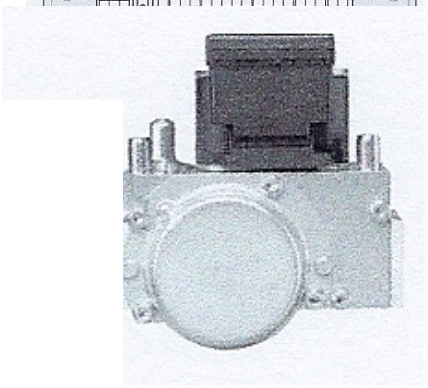
Accessories

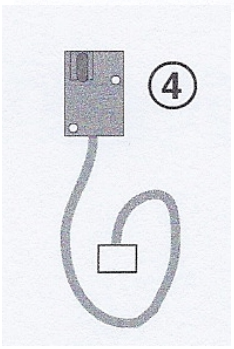


MF-310 C Modubox

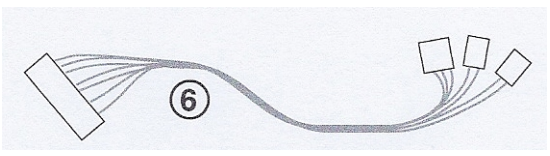


Gas valve GB-055

Infra-red remote control



Infra-red receiver



Cables

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Accessories

Paint spray - colour 930

4 adjustable feet

Decoration white – Carrara marmer

Decoration grey

Decoration ceramic wood

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